

The Liverpool Centre

Concept/Aims

Mission Australia's Liverpool Centre is a two tiered program for homeless men, aged 18 and over, providing crisis accommodation (up to three months). The centre incorporates case management, livings skills and referrals to outside agencies. We encourage positive change in the clients' circumstances to facilitate transition to an independent quality lifestyle.

The medium term unit of the program provides supported accommodation for up to 12 months. Case management and living skills programs continue for this period, along with referral to appropriate departments and specialist agencies.

Target Groups

- Homeless men, aged 18 and over.
- Many clients have complex issues i.e. drugs/alcohol dependency; gambling, and/ or
- mental health issues.

Key Components

- Stable supported accommodation.
- Client driven case management.
- Mutual respect between clients and staff.
- Respect for client choices.

Outcomes

- Last year, we assisted 153 clients
- The average length of stay for the crisis service is six weeks.
- The average length of stay for the medium term unit is six months.

The Future

The service aims to be flexible in our approach to meeting client needs, with outcomes being the driving force behind our service.

Mission Australia has implemented a cycle of continuous improvement to ensure an innovative, responsive and inclusive approach to quality of services to better meet the complex needs of this client group.

The service will continue to provide professional, appropriate, meaningful and financially sustainable services, working in partnership/collaboration with government, non-government, philanthropic and corporate partners.

Philanthropic and Business Partners

The Liverpool Centre works closely with local non-government organisations and government departments to ensure quality client outcomes. The Housing Department and Office of Community Housing support the service.

Mission Australia

As a non-denominational Christian organisation we work throughout metropolitan, rural and regional Australia. Our individual, family and community services include:

- Personal and social skills development
- Alternative education and training
- Emergency refuge and supported accommodation
- Job readiness, search and transition assistance
- Community networking and capacity building

Contact Information

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